

Information Exchange and Release The Central Bank of Chile Experience



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1. Information Exchange
 2. Information Release

Information exchange: agreements with other regulatory authorities

- The Central Bank of Chile (CBC) actively promotes cooperation between regulators and the formalization of agreements for information exchange protocols.
- In fact, the CBC currently has agreements with banking, insurance and securities authorities.

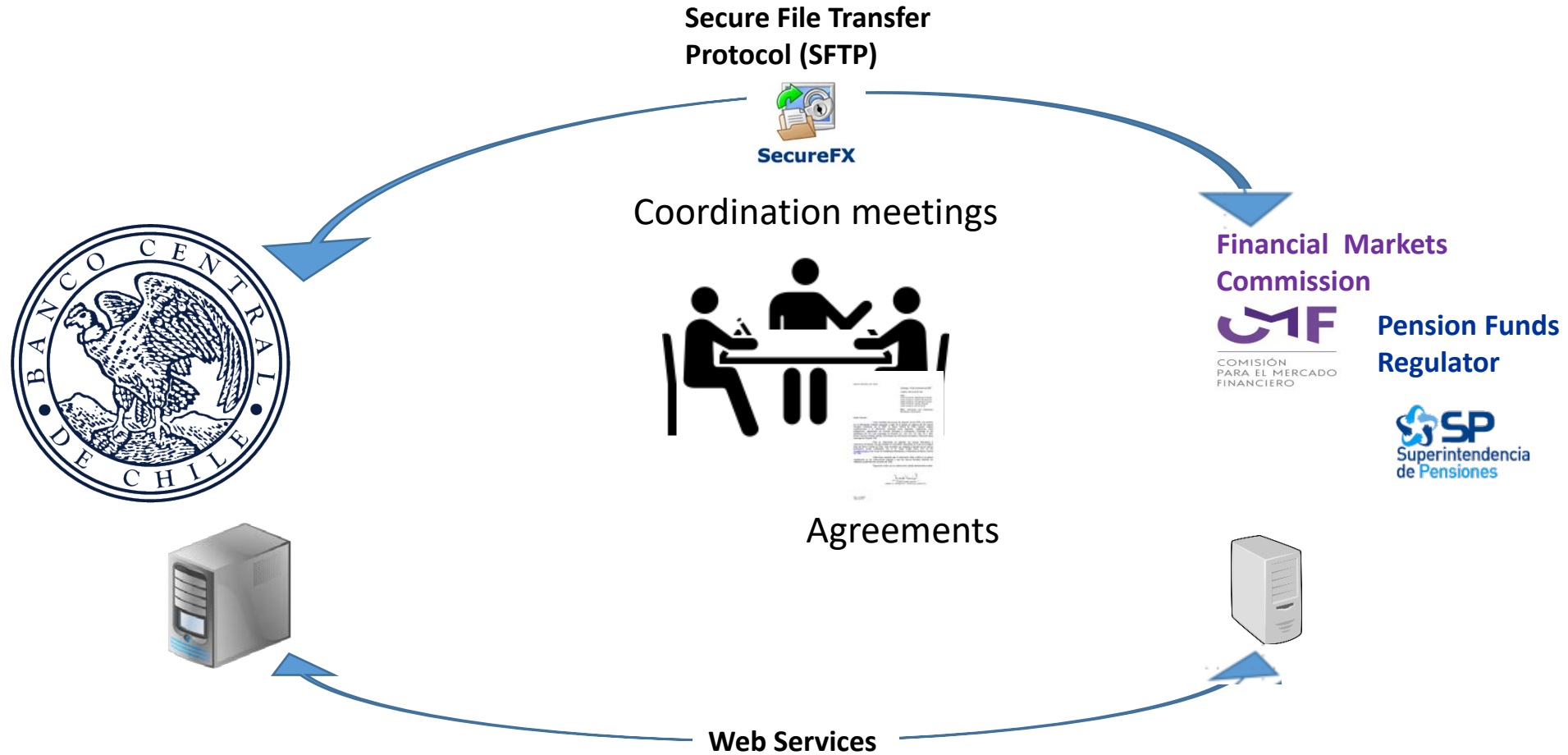
Information exchange: agreements with other regulatory authorities

- How to achieve agreements:
 - Promote cooperation at different levels: expertise, working groups, workshops, technical support, courses, etc.
 - Assign technical counterparties and centralize demands from other areas of the CBC.
 - Agree on an information exchange calendar between Institutions.
 - Guarantee secure data transmission channels.

Information exchange: challenges

- Currently each supervisor has its own legislative framework which often hinders data sharing between regulators, demanding extra effort in the response to rising financial market complexity.
- Achieving Memoranda of Understanding (MOUs) between regulators in this context is a big challenge that involves a coordinated endeavor from different areas besides the authorities: financial experts, lawyers and IT support amongst others.

Information exchange process



Information Release: What's new?

- 2018
 - The CBC creates the Division of Institutional Affairs (DASI-in Spanish) with the aim of leading a new communication approach in tune with the design of a comprehensive communications strategy that strengthens relationships with stakeholders.
- 2019
 - This year the CBC will release a new website, complying with international web design standards such as responsive view, flexible menus, intuitive navigation and following the three-click rule.

Information Release: What's new?

- The new Division coordinates the dissemination activities with the community since it is looks to homogenize the institutional image of the CBC.
- A key aspect of the new website is an upgrade to its browser search capabilities, especially speed and accuracy. (In line with Google)
- Twitter slides, electronic newsletters and animated infographics are new products which facilitate the visibility of the traditional statistics.
- In addition, the Statistics Division will work on a thematic catalogue that facilitates the statistical search concepts.

Bringing statistics closer to users: new social media channels



isión Estadísticas

"Taller de Estadísticas Macroeconómicas"



Ver presentación

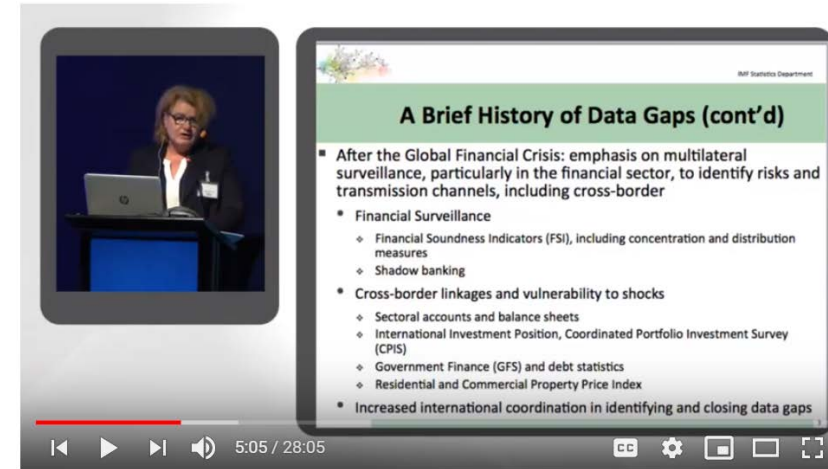


Ver presentación

- Workshops and Seminars for Universities and Journalists



- Twitter slides



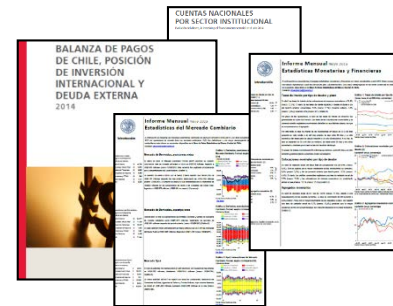
- Statistics Conferences

Bringing statistics closer to users: traditional media channels

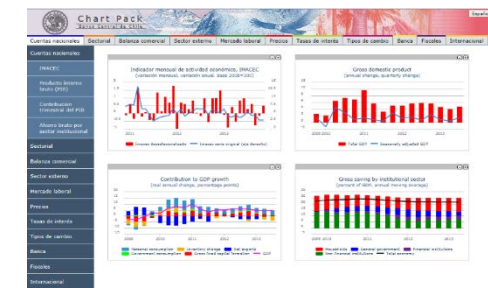
- Website



- Digital Reporting



- Chart Pack



- Statistics Database



- Database mobile app



- Web Services



- Users Committee



Final Remarks/ Challenges

- The CBC is constantly working on improving its networks with other supervisory authorities.
- The CBC is always exploring new ways of enhancing information release in order to expand user knowledge of the Bank's statistics.