

## I Meeting of Heads of Operational Risks in Central Banking

Digital format, September 28 - 30, 2021

**Meeting's format:** Presentations will be in Spanish or English with simultaneous interpretation to the complementary language. Videoconferences will be held via the **Zoom** platform.

### Tuesday, September 28, Mexico City time (UTC -5)

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- 09:00 – 09:15 **Welcoming remarks**  
*Dr. Manuel Ramos-Francia, Director General, CEMLA*
- 09:15 – 10:15 **Session 1. Invited Talk. Organisational resilience – a strategic imperative for central banks**  
Chair: Serafín Martínez-Jaramillo, Advisor, CEMLA
- Andreas Burgstaller, Head of Section, Operational Risk &. Business Continuity, European Central Bank
- 10:15 – 10:30 Break
- 10:30 – 11:30 **Session 2. Emerging Risks, *Digital technologies and Climate change***  
Chair: Francisco Chamú Morales, Director of Risk Management, Banco de México
- Participants:
- *Digital technologies*: Rodney Garratt, Professor of Economics, UC Santa Barbara
  - *Climate change*: Ron Dembo, CEO and Founder, Riskthinking.AI

### Wednesday, September 29, Mexico City time (UTC -5)

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- 09:00 – 10:30 **Session 3. Models of appetite, tolerance and risk capacity**  
Chair: Pablo Villa Michel, Director of Risk Management, Banco Central de Costa Rica
- Participants:
- Erika Sequeira Rojas, Risks Coordinator, Banco Central de Costa Rica
  - Marcela Conde Villegas, Risk Deputy Manager, Banco de la República (Colombia)
  - Diogo Rodrigues, Head of Non-financial Risk Division, Banco Central do Brasil
- 10:30 – 10:45 Break
- 10:45 – 12:15 **Panel 1. 2LOD: Framework in the organization, roles, responsibilities, and integration with the 1LOD and 3LOD**

Chair: Pablo Villa Michel, Director of Risk Management, Banco Central de Costa Rica

Participants:

- Lissete Ponce, Manager Non-Financial Risks, Banco de México
- Cecilia Scalise, Senior Manager Risk Analysis, Banco Central de la República Argentina
- María Jesús Orellana, Head Operational Risk Department, Banco Central de Chile

**Thursday, September 30, Mexico City time (UTC -5)**

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09:00 – 10:00

**Session 4. Emerging Risks, Compliance and Supplier Risk**

Chair: Francisco Chamú Morales, Director of Risk Management, Banco de México

Participants:

- *Compliance*: Adriana Corrales Rojas, Risk Management and Compliance Advisor, Banco Central de Costa Rica
- *Supplier Risk*: Diogo Rodrigues, Head of Non-financial Risk Division, Banco Central do Brasil

10:00 – 10:15

Break

11:15 – 11:15

**Session 5. Tour de table on the COVID-19 pandemic, latest experiences on Operational Risks, lessons learned and the new normal**

Chair: Serafín Martínez-Jaramillo, Advisor, CEMLA

11:15 – 11:30

**Main conclusions of the meeting and closing remarks**  
CEMLA