# Oversight of Payment Systems: Organizational Considerations

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### Structural Considerations

- · Dedicated Unit?
  - With self-contained functional expertise, or
  - With oversight specialists drawing on specialist expertise as needed? If latter,
    - Relationship to Supervision function
    - Relationship to Payment Policy functions
    - Relationship to Payment Operations
    - Relationship to Legal functions
    - Relationship to Market/Economic functions
- Virtual Unit?

## Organizational Location

- · Bank supervision function
- · Financial stability function
- Payments System Policy function
- Payments System Operations function
- Payments System Oversight function

## **Internal Policy Considerations**

- Protocols for Confidentiality/Protection of Oversight Information
- Protocols for Sharing/Use of Information
- Avoidance of Conflicts of Interest with payment operators (central bank or private sector)

#### **Resource Considerations**

- Skills
  - Legal, operational, technical, supervisory, market/economics, financial stability, etc.
- Technology/Information Resources
- Financial Resources

#### **Task Considerations**

- Policy and Regulatory Development & Communication
- Application of policy/regulatory conditions
  - Information collection
  - Analysis
  - Dialogue with system operators and participants
  - Compliance/enforcement/sanctions
- Monitoring developments and changes
- · Analyzing implications of changes
- Coordination with other experts and authorities
  - Legal, operations, technical, economic, policy experts
  - supervisors, competition authorities, consumer protection
- Crisis Response

## "Soft" Considerations

- Credibility of program and staff
- Cooperation with system operators, other in-house experts, other authorities
- Objective in assessments and conclusions
- Sound and Reasonable Judgments