

II. INFORMATION AVAILABILITY

a. AIM

As part of Component 2 in the Program “Promoting an inclusive remittance market by means of improvements to the regulatory and legal framework as well as data availability” a model including information about remittances and migration will be created aiming at widening knowledge on the market. This information will contribute for formal institutions to develop new financial products and services appropriate to remittance clients.

The disclosure of further information will also allow the development of regulatory measures and programs that will improve the remittance clients’ financial inclusion within the public sector.

b. METHODOLOGY

In coordination with FOMIN and CEMLA experts an initial basic information model was proposed, including data on the market and authorities considered as essential so as to conduct their activities towards a larger financial inclusion scope to remittance clients.

This model will be shared with central banks, private entities and other international organizations working on this matter aiming at hearing their opinions and getting their feedback in order to adjust it to the private sector needs and reporting capabilities.

Once the format is adjusted taking into consideration the opinions of the different players, it will be used as a basis to conduct technical assistance missions in each country that may so require, looking to implement it as part of the procedures and periodical information published by every central bank.

Moreover, an information format of larger scope on this matter will also be proposed, to be implemented by those central banks having the necessary information for development thereof.

c. INFORMATION FORMAT

The remittance and migration information gathering methods used by different central banks in the region are of diverse nature, have different degrees of detail and come from numerous sources. In this connection, it is widely recommended to have a **basic** format including the minimum amount of information that most central banks may be able to implement.

Additionally, a report of larger scope is also proposed of further complexity, only for a few central banks to implement at the beginning, but with the aim of eventually having it applied in all banks in the region.

The program looks to standardize the periodical submittal of this format among central banks in the region, helping them to improve their information-gathering methods so as for them to obtain the necessary data to fill in the format and support the production of the report of larger scope. Relevant funds are allotted for these purposes.

i. BASIC FORMAT

| DATA | FREQUENCY | POSSIBLE SOURCES | PUBLICATION |
|---|-----------|------------------------------------|-----------------------------------|
| Value and number of transactions (income and outflow) broken down by: <ul style="list-style-type: none"> • Host and destination country • Means of sending/reception: (Transfer, mobile phone, internet/etc.) • Means of payment/reception (cash, account deposit, bank cards deposit, mobile phones, etc.) • Type of payment institution | Monthly | Information of PSRs And surveys | Web format Balance of payments |

ii. WIDE SCOPE REPORT

| INFORMATION | FREQUENCY | POSSIBLE SOURCES | PUBLICATION |
|---|---------------------|--|--|
| Senders and recipient's characteristics/profile: <ul style="list-style-type: none"> • Age • Education • Occupation/labor activity - years/before and after migrating • Income • Sex • Migration status – legal condition/time • Place of residency and household ownership • Economic dependents, kinship – Remittance recipients and issuers | Annual or bi-annual | Survey conducted at the end of the year to remittance issuers Official publications at countries of origin and destination Surveys conducted at households | Document /Report from: "International Migration, Remittances and Financial Inclusion": Joint publication of the program and authorities in the corresponding country |

| | | | |
|--|----------------------------|---|---|
| <ul style="list-style-type: none"> Objective of transactions (categories) | | | |
| <p>Financial inclusion: Access/Usage of Financial Services (Savings and Credit):</p> <ul style="list-style-type: none"> Knowledge Preference of formal product over informal products Type of remitting institution Remittance usage Remittance amount Frequency of consignment Payment of services and products from abroad Usage of products – Accounts /Cards/Credits/Insurance and Pension Funds | <p>Annual or bi-annual</p> | <p>Survey conducted at the end of the year to remittance issuers.</p> <p>Information in data bases and other publications issued by the central bank, statistics institutions, supervising entities.</p> <p>Information in data bases and other publications issued by the countries of origin and remittances destination.</p> | <p>Document /Report from: “International Migration, Remittances and Financial Inclusion”: Joint publication of the program and authorities in the corresponding country</p> |
| <ul style="list-style-type: none"> Financial products available for remittance issuers/recipients. Financial products requirements and costs | <p>Annual or bi-annual</p> | <p>Survey to PSRs.</p> <p>Information in data bases and other publications issued by the central bank, statistics institutions, supervising entities.</p> <p>Information in data bases and other publications issued by the countries of origin and remittances destination.</p> | <p>Document /Report from: “International Migration, Remittances and Financial Inclusion”: Joint publication of the program and authorities in the corresponding country</p> |

Dear XXXXX,

We are hereby welcoming you as part of the Remittances and Financial Inclusion Program Working Group (RIWG) that CEMLA, the central banks in the region and IDB/FOMIN will conduct during the following years. One of the first activities to be carried out will be the Launching Seminar within the next few months.

This event's main objective is to set the basis on which the Program will perform in the future. Bearing this in mind, the first step will be to identify the good practices and regulatory barriers for financial inclusion faced by remittance clients in our countries aiming at [determining](#) the information central banks may disclose to contribute to our goal. In this connection and in order to help RIWG members for them to be prepared for the launching seminar, I am herewith enclosing two documents:

- i) *Description of the methodology used for a regional diagnosis.* The main input may come from RIWG members after applying the questionnaire provided, therefore gathering the opinions of main participants in both, the public and private sectors, with regards to the barriers and opportunities for the financial inclusion of remittance clients.
- ii) *The basic information format* that we expect the central banks may issue, by means of the support provided by the program, so as to improve the public information available in connection with remittances. We would greatly appreciate the central bank's remarks and comments.

I look forward to hearing from you with regards to any consultation or comment on this matter or any other subject related to the program.

Best regards